



CASE STUDY

A consistent Luxriot EVO S platform across multiple academy sites

Long-term software licensing, subscription renewal and telephone support for a multi-academy trust operating independent CCTV systems across several schools.

MULTI-SITE

academy estate

EVO S

independent servers

ONGOING

licence & support sales

VIDECOM

telephone support

THE OUTCOME

A simple, scalable software model that allows each school to retain its own CCTV server and user controls, while giving the trust a consistent platform, common client software and a single specialist support relationship with Videcom.

A PRACTICAL MODEL FOR A GROWING ACADEMY TRUST

Independent school systems. Consistent software. Central support.

The customer operates CCTV independently at a number of academy sites. Rather than forcing every school into a single enterprise server architecture, Luxriot EVO S provides a straightforward fit: each school has its own server and licence sized to its local requirement, while the software experience remains consistent across the trust.

LOCAL FIT

Each school can use an EVO S licence appropriate to its own camera estate, avoiding unnecessary enterprise complexity.

COMMON PLATFORM

The same EVO Monitor and EVO Console software is used across the estate, simplifying familiarity, training and support.

CONTROLLED ACCESS

The trust retains control of local users and permissions so staff can be limited to the live, playback and administrative functions they actually require.

VIDECOM SUPPORT

Videcom supplies licences, subscription renewals and telephone support, providing a consistent specialist contact without taking over day-to-day school IT.

A LONG-TERM SOFTWARE RELATIONSHIP

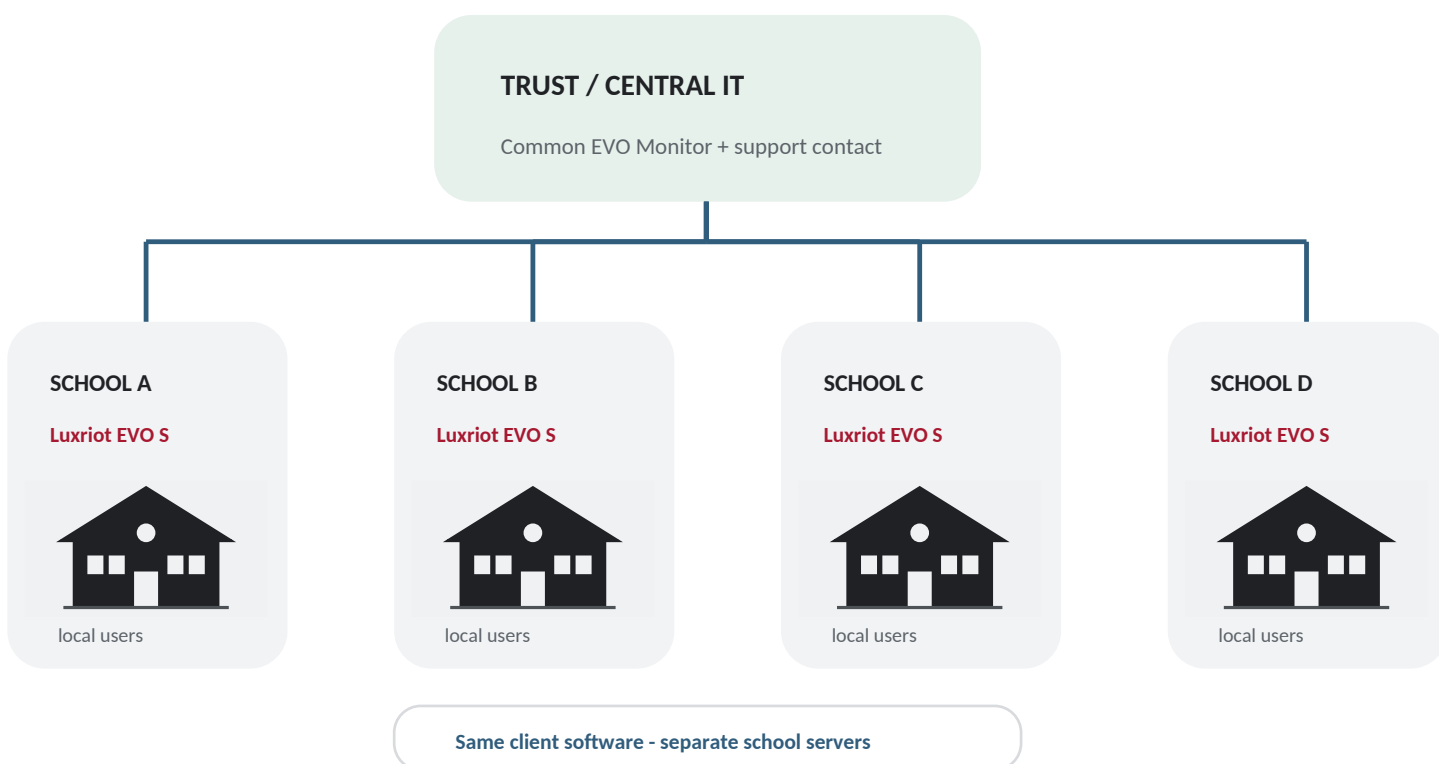
The relationship has developed over several years through initial software supply, additional school licences, differing channel requirements and recurring support-subscription purchases. That pattern is typical of a trust estate: sites can grow at different speeds without losing the benefit of a common CCTV software platform.



HOW THE MULTI-SCHOOL MODEL WORKS

EVO S keeps each site independent without making the estate fragmented

Each academy remains a self-contained CCTV system. Central IT staff can use the same Luxriot EVO Monitor application to connect to individual school servers when required, while local administrators and authorised staff are given tightly controlled access to their own cameras and functions.



USER ACCESS CONTROL

Luxriot permissions can be set per user or group for live view, playback, PTZ, export and administration. This allows a school to give staff useful CCTV access without giving them configuration rights or unrestricted access to the whole system.

CENTRAL VISIBILITY WHEN NEEDED

The trust does not need to merge the schools into one server to gain operational visibility. An authorised central user can keep connections to the individual EVO S systems available in the same client environment and access the relevant site when support or oversight is required.

WHY EVO S SUITS THIS TYPE OF CUSTOMER

EVO S is a single-server product with no imposed limit on stream resolution, supports remote and local clients, and includes granular user permissions. It lets an education group standardise its CCTV software without forcing every site into a centrally managed enterprise architecture.

SOFTWARE-LED SUPPORT WITHOUT TAKING OVER THE SCHOOL NETWORK

A support relationship designed around the customer's own IT team

This is a software-led Videcom customer. The schools retain ownership of their CCTV hardware, local networks and day-to-day administration; Videcom concentrates on the areas where specialist Luxriot knowledge adds most value.

1

Licence supply & expansion

New EVO S licences and channel capacities can be supplied as schools join the estate or individual sites expand.

2

Subscription renewals

Videcom tracks the software-support position and supplies ongoing subscription renewals, keeping access to updates and vendor support current.

3

Telephone support

School and trust IT teams have a knowledgeable UK contact for licensing, configuration questions, updates and problem diagnosis.

4

Flexible local administration

The customer remains in control of passwords, user groups and local policy, while Videcom provides advice where a change affects Luxriot operation.

COMMERCIAL RESULT

A repeat software customer rather than a one-off licence sale.

The trust has continued to purchase Luxriot software and support as its requirements have developed across different schools. The relationship demonstrates the value of a simple, supportable software standard: each site can remain independent, while procurement, user experience and specialist support stay consistent.